



FLOR, Inc. Fact Sheet

Background on FLOR, Inc.

- Part of the Interface, Inc. family of companies, FLOR was launched in the spring of 2003
- FLOR is a modular design system of 19.7-inch squares in a range of colors, patterns and textures that lets you create unique area rugs, runners or wall-to-wall flooring to fit any space
- FLOR is eco-friendly and committed to sustainability across the company
- FLOR products are made from renewable and recycled materials; are formaldehyde-free; include anti-microbials, which inhibit growth of mold and bacteria; and, meet the Carpet and Rug Institute's (CRI) Green Label Plus standards for VOC (Volatile Organic Compound) emissions and
- FLOR's parent company, Interface, Inc., has made a promise eliminate any negative impact its family of companies may have on the environment by the year 2020 (Mission Zero). To learn more, visit www.InterfaceGlobal.com or www.MissionZero.org.

A Word or Two on Modular Floor Covering

- FLOR's modular system is a flooring solution that makes sense for lives demanding customization, flexibility, mobility and fun
- FLOR's modular system is expressive – you design it, you install it
- FLOR can be fashioned into area rugs, runners or wall-to-wall carpeting of any size and any design
- FLOR can be installed quickly and easily using FLORdots, non-toxic adhesives that connect the tiles to one another and not to the floors underneath
- FLOR can be installed on any dry, smooth surface (hardwood, vinyl, laminate, concrete – but be sure to seal cement or concrete with a non-solvent based solution first)

Why FLOR

- FLOR's modular design system is perfect for design-savvy consumers, people with pets, a growing family, or anyone prone to spills or living real lives
- FLOR is easy to install using FLORdots
- FLOR is easy to maintain and clean
- FLOR is beautiful
- FLOR is fun and creative
- FLOR is responsible – environmentally friendly (high renewable and recycled content and lots of anti-microbials to fight off mold and bacteria)
- FLOR is flexible and durable
- FLOR is modern, design-conscious and smart flooring solution perfect for use (home or office)



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Installation and Care of FLOR

- FLORdots are the key to installation: one-sided, non-toxic adhesives that attach tiles to each other and not to your floor – no nails, glue or padding required.
- FLORdots are forgiving – you can rearrange your FLOR as often as you'd like (even pick up a tile or two for cleaning and put them right back into place)
- FLORdots are free of smelly adhesives and glue
- The backing of FLORdots is fully recyclable
- FLOR can be installed on any dry, smooth surface:
 - Hardwood floors
 - Polished concrete
 - Vinyl tile
 - Laminate
 - Concrete or cement that first has been sealed with a non-solvent based solution
- Regular vacuuming is all that is needed for general cleaning
- For spills, blot gently with a clean, white cloth

For tougher stains, pick the tile up rinse under water with a mild detergent using your hands (not a brush) to gently remove dirt and debris – let it dry and put it right back into place

FLOR and the Environment

- FLOR is eco-friendly:
 - Formaldehyde-free, meeting the CRI Green Label Plus standards for VOC emissions
 - Anti-microbial heavy – to inhibit growth of mold and bacteria
- FLOR is part of the Interface, Inc. companies dedicated to Mission Zero (www.InterfaceGlobal.com): the elimination of any negative impact our family of companies may have on the Earth by the year 2020
 - This makes us especially sensitive to the product life cycle, meaning we:
 - Investigate new and more ways to use renewable raw materials
 - Work to reduce carbon footprint in manufacturing and transport
 - Provide our customers with environmentally-friendly product that is easy to care for and maintain
 - Prevent any FLOR product from going to landfill through our Return & Recycle Program (more below)
 - Look for new ways to be a more sustainable company through business practices and policies
- FLOR's sustainable production methods have resulted in:
 - 60 percent reduction in manufacturing emissions
 - 63 percent reduction in waste to landfills
 - 60 percent reduction in our greenhouse gas emissions
 - 45 percent reduction in the amount of energy obtained from fossil fuels
 - Conversion to 100 percent renewable electricity in manufacturing



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FLOR and the Environment (continued)

- FLOR developed a Return & Recycle program, revolutionary in the carpet industry
 - Return FLOR tiles to be recycled into new product
 - FLOR promises that all FLOR product returned to its facility will not end up in landfill
- Additional environmental statistics:
 - Since 1996, we have reduced the use of non-renewable energy by 60 percent by substituting renewable energy for fossil fuel based energy.
 - Since 1996, we have reduced our total energy consumption by 44 percent through implementation of energy efficient projects and by changing manufacturing processes.
 - In 2008, Green House Gas emissions (GHGs) are down 34 percent from baseline levels as a result of improved energy efficiency, process changes, direct green energy purchases and self-generated electricity. Additional offsets of 37 percent are due to company-owned GHG emission reduction projects, all resulting in a net change in GHG emissions from baseline of 71 percent.
 - Use of recycled and bio-based raw materials in the manufacture of our products and packaging has increased 24 percent from 1996 to 2008.
 - 2008 water intake per unit of output for modular carpet tile is down 74 percent since 1996 levels.
 - In 2008, the waste sent to landfill per unit of output is down 78 percent from 1996 levels.
 - Eight out of ten manufacturing facilities operate on 100 percent renewable energy.
 - Mission Zero programs have saved Interface \$405 million in costs over the last 13 years – making it something that’s not only better for the environment but a pretty savvy business practice
 - We partnered with the City of LaGrange, Georgia, to convert methane gas from the local landfill into a green energy source for manufacturing.
 - In 2001, we installed skylights with light diffusers in our West Point, Georgia, manufacturing facility, reducing the plant's lighting load by as much as 50 percent during daylight hours.
 - We use solar panels that capture renewable energy from the sun and convert it to useable power for our plant in LaGrange, Georgia.
 - Our family of companies has reclaimed more than 175 million pounds of carpet since 1994, diverting tons of materials from the landfill.
 - Through our patented Cool Blue™ technology, reclaimed nylon fiber is recycled into new nylon, while separated vinyl backing is recycled into new vinyl backing.



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FLOR's Retail Store in Chicago

- Visit us in person at 1873 N. Clybourn Avenue in Chicago (between Jayson Home and Garden and Artist's Frame Service)
- Free parking in the marked lot across the street
- Contact the store: T 773.325.0201 | F 773.325.0733
- Hours: M & Th 9am – 8pm : T, W, F 9am – 6pm : Sa 10am – 5pm : Su 11am – 5pm (CT)
- Orders placed at the FLOR store can be shipped direct to your door or for pick-up at the store free of charge.
- Most orders ship UPS Ground within 48 hours from our distribution center in LaGrange, Georgia
- Expedited overnight service or two-day shipping are also available
- Orders generally arrive within 7 to 10 business days

Buying FLOR

- Online at www.FLOR.com
- Via the FLOR catalog
- Select retailers (for details, visit the “store locator” footer link at www.FLOR.com)
- Contact customer service at 866.281.FLOR (866.281.3567) | Hours: M - F 8a - 8p : Sa 9a - 2p (CT)
- Most orders ship UPS Ground within 48 hours from our distribution center in LaGrange, Georgia
- Expedited overnight service or two-day shipping are also available
- Orders generally arrive within 7 to 10 business days



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Bases of Operation

Headquarters (just outside Chicago, Illinois)

FLOR, Inc.

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Elmhurst, IL 60126

Telephone (toll-free): 866.281.FLOR (3567)

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flor.com

Manufacturing/ Distribution/Fulfillment Center:

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